



# **Matrix Advocacy Service**

## **Cygnets Hospital Availability During the Coronavirus Outbreak (CoVid 19)**

Unfortunately due to the current virus, advocacy access onto the wards has been restricted and whilst we will aim to visit you in person, we may not always be able to do so.

However, we wish to continue to support you whilst you are in hospital and our advocates are available to provide you with a service even when this is not face to face.

Should you wish to discuss an issue with an advocate please use one of the contacts below and an advocate will get back to you as soon as possible.

### **Mandy Malloy:**

email: [mandy@matrixsdt.com](mailto:mandy@matrixsdt.com) phone: **07384 810527**

### **Aless Element:**

email: [alessandrina@matrixsdt.com](mailto:alessandrina@matrixsdt.com) phone: **07879 408692**

**or**

Email: [info@advocacyinsurrey.org.uk](mailto:info@advocacyinsurrey.org.uk)

Freephone: 0800 335 7330

**The person answering the freephone number is not an Advocate. The line may be very busy. Please make your message brief so others can access the service.**

**We aim to respond within 24 hours.**

We appreciate that this isn't an ideal system.

Please be patient during this difficult time

With thanks

Matrix Advocacy Service